MINUTES OF THE REGULAR MEETING OF THE BOARD OF TRUSTEES OF PAGASA NG PINOY MUTUAL BENEFIT ASSOCIATION, INC. (PPMBAI)

The regular meeting of the board of trustees of Pagasa ng Pinoy Mutual Benefit Association, Inc. was held on the 7th Floor, Jenkinsen Tower, No. 80 Timog Avenue, Quezon City on March 21, 2025, at 1:00 pm.

Present:

Genaro L. Kong
Jonnette C. Almazar
Eufrecina T. De Jesus
Atty. Katrina Sanedel C. Silanga
Md. Shamsul Hasan
Md. Azizur Rahman
Joan S. Alfarero
Joan D. Madriaga
Jocelyn S. Pavia (video conference)
Arlene A. Catolico (video conference)
Zorabel G. Asuncion (video conference)
Lorna D. Dalere
Ricardo P. Lirio
Reena Concepcion G. Obillo

Also Present:

T I M Fakruzzaman Noel D. Madriaga Richard Jeremy L. Tabudlo

Absent:

Atty. Joselito D. Fernandez Emelita B. Bordaje

CALL TO ORDER

The President, Mr. Genaro L. Kong, acting as Chairperson ("Chairperson") called the meeting to order and thereafter presided. The Corporate Secretary Atty. Katrina Sanedel Silanga ("Corporate Secretary"), recorded the minutes thereof.

OPENING PRAYER

The Chairperson/President requested independent trustee Ms. Eufrecina de Jesus to lead the opening invocation.

CERTIFICATION OF NOTICE AND QUORUM

The Corporate Secretary conducted a roll call of the members and certified that a quorum existed for the meeting to proceed upon determining that all the trustees were in attendance.

READING AND APPROVAL OF THE MINUTES OF THE PREVIOUS MEETING

The Chairperson/President proceeded to the next item on the agenda, summarizing the topics discussed in the previous meeting. He provided the members of the Board of Trustees with the opportunity to review the minutes of the regular meeting held on November 28, 2024. One of the independent directors raised a minor typo error; however, other than that, the Board approved the minutes.

Thereafter, the Chairperson/President noted that the minutes constituted the faithful recording of the matters that were discussed during the meeting.

Upon motion made and duly seconded, it was unanimously

Board Resolution No. 2025-0321-001

"RESOLVED, as it is hereby resolved, that the minutes of the regular meeting of PPMBAI's Board of Trustees held on November 28, 2024, be approved and ratified."

ITEMS FOR THE APPROVAL OF THE BOARD

The meeting pursued discussions on the items for approval of the Board. Enumerations are as follows:

1. Appointment of a third Independent Trustee as per Corporate Governance. The Chairperson informed the Board of the proposal to expand the composition of the Board through the addition of the third (3rd) independent trustee in compliance with applicable corporate governance requirements. Upon the recommendation of the Nomination Committee, Atty. Joselito D. Fernandez was nominated for appointment as the 3rd Independent Trustee.

There being no objections, and upon motion made and duly seconded, it was unanimously

Board Resolution No. 2025-0321-002

"RESOLVED, as it is hereby resolved, appointing Atty. Joselito D. Fernandez as the third Independent Trustee of PPMBAI is approved and ratified."

 Board Membership Update. The Chairperson informed the Board of the recommendation to remove Mrs. Emelita Bordaje, representing Mindanao, from the Board of Trustees because of her failure to maintain in good standing, as per the Corporation's By-Laws and applicable corporate governance policies.

Upon motion made and duly seconded, it was unanimously

Board Resolution No. 2025-0321-003

"RESOLVED, that the discontinuation or removal of Mrs. Emelita Bordaje in the Board of Trustees of PPMBAI due to her failure to maintain in good standing, is hereby, approved and ratified by the Board.

RESOLVED FURTHER, that the vacant seat in the Board of Trustees resulting from the cessation of Mrs. Bordaje's trusteeship shall be filled during the next upcoming election of Board members for year 2025"

3. AGM Budget. The Chairperson presented to the Board a proposed budget in the amount of One Million Five Hundred Thousand Pesos (PHP 1,500,000.00) for the conduct of the Annual General Meeting (AGM). The proposed amount includes allowances intended to compensate members for potential income lost as a result of attending the AGM.

After due deliberation and upon motion duly made and seconded, the Board unanimously

Board Resolution No. 2025-0321-004

"RESOLVED, that the Board of Trustees of PPMBAI hereby approves the allocation of a budget in the amount of One Million Five Hundred Thousand Pesos (PHP 1,500,000.00) for the Annual General Meeting (AGM), inclusive of compensation for members' lost income due to their attendance at said meeting."

FOR INFORMATION

- 1. **Insurance Commission Citation.** A special citation from the Insurance Commission was awarded to PPMBAI on March 28, 2024, by Commissioner Regalado. The award recognized full compliance with Commission requirements. It was proposed that this citation also be credited to the efforts of the Board of Trustees, Mr. Rahman and Mr. Hassan.
- 2. **Risk Based Capital (RBC) Update.** The current RBC is at 367, which is higher than last year. The RBC is a parameter for assessing liquidity and profitability. The Insurance Commission considers PPMBAI's performance satisfactory.
- 3. **Annual General Meeting (AGM) Structure**. The AGM will be conducted per region: Luzon, Visayas, and Mindanao. Three (3) separate meetings will be held. Regional and District Managers may not be required to attend to prevent disrupting PAGASA's operations.
- 4. Loan Against Equity. It was noted that while members may avail themselves of the loans against their equity, there is no existing system in place for implementation at present.
- 5. **Proposal for Fire Insurance.** A proposal was raised to offer fire insurance. Further study is needed, as the PPMBAI is unfamiliar with its mechanics.
- 6. **Unclaimed Insurance Proceeds.** The Insurance Commission (IC) disapproved PPMBAI's request to forfeit or convert unclaimed insurance proceeds into income. These amounts will instead be transferred to the "unpayable" account. The matter will be raised with RIMANSI for further escalation to the IC.
- 7. **New Insurance Product Takaful.** The Insurance Commission (IC) announced the introduction of a new microinsurance product—Takaful or Islamic insurance—based on Sharia law. Muslim members may contribute rather than pay a premium.
- 8. **RIMANSI Membership.** It was advised that full membership in RIMANSI is not feasible as board participation is closed. Associate membership is recommended instead.

OPERATIONAL REPORT

All product lines demonstrated growth, highlighted by an 18% increase in both BLIP and CLIP member collections, with CLIP leading premium growth at 29%, while significant gains in Admission Fee collection and onboarding point to effective recruitment efforts; however, the minimal 1% rise in active members suggests a need to improve engagement and retention strategies.

Admissions have increased; however, new members are the only ones that pay admission fees. The Chair noted that PPMBAI IRR and bylaws, including the definition of new members, should be provided to all for dissemination of information. The Chair will review the IRR in connection with the definition of "new members" and will issue a memo to be submitted to the Executive Committee and Board for approval.

| YEAR | Admission Fee | | Basic Life | Basic Life Insurance (BLIP) | | | Credit Life Insurance (CLIP | | |
|-----------------------------|-----------------------|----------------------|-------------------|-----------------------------|----------------------|-------------------|-----------------------------|----------------------|--|
| | Premium Collection | Members Collected | Active Members | Premium Collection | Members Collected | Active Members | Premium Collection | Members Collected | |
| Year 2023 | Php24,108,941 | 214,089 | 327,188 | Php226,973,9 90 | 581,985 | 327,188 | Php47,254,425 | 581,985 | |
| Year 2024 | Php29,861,751 | 298,619 | 331,684 | Php267,199,3 47 | 685,127 | 331,684 | Php61,031,000 | 685,127 | |
| % Increase (decrease) | 24% | 39% | 1% | 18% | 18% | 1% | 29% | 18% | |

The Retirement Savings Fund (RSF) recorded an 11% increase in premium collections in 2024, despite a slight drop in active members. This growth was supported by an 11% rise in the number of members contributing, indicating strong member participation and trust in the program.

Hospitalization Care Assistance (HCA) showed an even stronger performance with a 26% increase in premium collections and an 18% growth in members collected. However, like RSF, active membership only grew by 1%, suggesting room for improvement in sustaining long-term member engagement. It was noted by the Chair that comparative data will be presented at the next board meeting.

| YEAR | RETIREMEN | T SAVINGS FUND | Hospitalization Care Assistance | | | |
|--------------------------|-------------------|--------------------|---------------------------------|-------------------|-----------------------|----------------------|
| | Active Members | Premium Collection | Members Collected | Active Members | Premium Collection | Members Collected |
| Year 2023 | 291,354 | Php70,871,921 | 545,169 | 327,188 | Php75,427,150 | 581,985 |
| Year 2024 | 284,564 | Php78,955,757.17 | 607,351 | 331,684 | Php95,346,855 | 685,127 |
| % Increase (decrease) | 1% | 11% | 11% | 1% | 26% | 18% |

OPERATIONAL PERFORMANCE

Claims across all product lines increased significantly in 2024, with the number of claims for Hospitalization Care Assistance (HCA) rising by 74% and for Credit Life Insurance (CLIP) by 42%. Correspondingly, claims payments grew by 43% for HCA and 18% for Basic Life Insurance (BLIP), indicating higher utilization of member benefits.

However, while CLIP saw a substantial increase in the number of claims, its claims payment decreased by 7% (negative value), suggesting a decline in average benefit per claim or a change in claim value structure. This negative trend in payout warrants a closer review to ensure data is correct. The Chair suggested that Atty. Silanga take notes of the data for the next meeting's review.

| CLAIMS, EQUITY RETURN AND BENEFIT PAYMENT | | | | | | | | |
|---|----------------------|-------------------|---------------------------------|----------------------|----------------------------|----------------------|---------------------------------|------------------|
| YEAR | BASIC LIFE INSURANCE | | CREDIT LIFE INSURANCE (CLIP) | | RETIREMENT SAVINGS FUND | | Hospitalization Care Assistance | |
| | No. of Claims | Claims Payment | No. of Claims | Claims Payment | No. of Claims | Claims Payment | No. of Claims | Claims Payment |
| Year 2023 | 106,005 | Php136,334,663,21 | 808 | Php19,969,2 67 | 102,83 9 | Php50,743,4 56 | 7767 | Php13,923,104 |
| Year 2024 | 130,876 | Php160,595,118.21 | 1146 | Php18,566,7 48.26 | 119,75 1 | Php55,482,7 41.50 | 13,495 | Php19,874,679.17 |
| % Increase (decrease) | 23% | 18% | 42% | -7% | 16% | 9% | 74% | 43% |

| | BASIC LIFE INSURANCE (BLIP) – Claims and Benefit Payment | | | | | |
|-------------------|--|------------------|-------------------|--|--|--|
| YEAR | Equity Return | Death Benefit | Total | | | |
| For the year 2023 | Php81,442,132.21 | Php54,892,531 | Php136,334,663.21 | | | |
| For the year 2024 | Php89,845,373.62 | Php70,749,744.59 | Php160,595,118.21 | | | |

| For the year 2024 | | | | | | | | |
|-------------------|---------------|------------------|---------------|------------------|---------|-------------------|--|--|
| BENEFIT PAID | Equity Return | | Death Benefit | | TOTAL | | | |
| ТО | Number | Amount | Number | Amount | Number | Amount | | |
| | of | | of | | of | | | |
| | Claims | | Claims | | Claims | | | |
| Dependent | | | 2138 | Php19,717,744.59 | 2138 | Php19,717,744.59 | | |
| Member | 127,598 | Php89,845,373.62 | 1146 | Php51,032,000.00 | 128,744 | Php140,877,373.62 | | |
| TOTAL | 127,598 | Php89,845,373.62 | 3284 | Php70,749,744.59 | 130,882 | Php160,595,118,21 | | |

FINANCIAL HIGHLIGHTS

The company (PPMBAI) has demonstrated solid financial growth over the two-year period, with total assets reaching Php931.96 million in 2024—just shy of the Php1 billion mark, reflecting a 17% increase from the previous year. This growth was primarily driven by increases in cash and cash equivalents (16%), FVPL investments (50%), and loans and receivables (93%), underscoring the Association's expanding investment and liquidity position.

Despite a slight decline in property (due to PPMBAI property consisting of 1 unit in Jenkinsen Tower which was sold), equipment, and intangible assets, the overall asset growth indicates robust financial health. The substantial rise in assets positions the organization for greater operational capacity and reinforces its financial stability going into the next fiscal year. The liabilities due to members (equity and RSF) amounted to Php645,329,156 as of December 31, 2024 (Unaudited). This represents a 12% increase from the previous year.

| | As of December 31, 2024 (Unaudited) | As of December 31, 2024 (Audited) | Percentage Increase (decrease) | Percentage Increase (decrease) |
|------------------------------------|--|--------------------------------------|-----------------------------------|--------------------------------------|
| FINANCIAL POSITION (in Php) | | | | |
| Assets | | | | |
| Cash and Cash Equivalents | 767,965,604 | 663,939,445 | 104,026,159 | 16% |
| FVPL Investments | 47,219,023 | 31,481,652 | 15,737,371 | 50% |
| HTM Investments | 92,868,040 | 79,317,285 | 13,550,755 | 17% |
| Loans and Receivables | 11,683,142 | 6,056,298 | 5,626,844 | 93% |
| Property and Equipment | 11,960,594 | 15,008,830 | (3,048,236) | -20% |
| Intangible and Other Assets | 262,814 | 374,940 | (112,126) | -30% |
| Total Assets | 931,959,217 | 796,178,450 | 135,780,767 | 17% |
| Liabilities | | | | |
| Due to Members (Equity and RSF) | 645,329,156 | 574,102,826 | 71,226,330 | 12% |
| Reserve for Insurance Liability | 61,456,439 | 43,998,278 | 17,458,161 | 40% |
| Hospitalization Care Assistance | 19,874,679 | 15,836,525 | 4,038,154 | 25% |
| Other Liabilities | 27,679,913 | 23,478,861 | 4,201,052 | 18% |
| Total Liabilities | 754,340,187 | 657,416,491 | 96,923,696 | 15% |
| Fund Balance | 177,619,030 | 138,761,959 | 38,857,071 | 28% |

FINANCIAL PERFORMANCE

The revenue of PPMBAI increased by 21%, reaching Php466,618,913 (Unaudited) as of December 31, 2024, compared to Php386,515,051 (Audited) in the previous year. The net income after final tax for the same period is Php38,857,072 (Unaudited).

The reimbursement of expenses increased by Php15,143,764, from Php44,680,492 (Audited) to Php59,824,256 (Unaudited), reflecting a 34% increase as of December 31, 2024.

While, the Insurance Liabilities and Reserves increased by Php17,458,161, from Php43,998,278 (Audited) to Php61,456,439 (Unaudited), representing a 40% increase as of December 31, 2024.

| | As of December 31, 2024 (Unaudited) | As of December 31, 2023 (Audited) | Percentage Increase (decrease) | Percentage Increase (decrease) |
|-------------------------------------|---|--------------------------------------|--------------------------------------|--------------------------------------|
| FINANCIAL POSITION (in Php) | | | | |
| Revenue | Php466,618,913 | Php386,515,051 | Php80,103,862 | 21% |
| Benefits and Expenses | | | | |
| Insurance Benefit Expenses | 275,096,444 | 210,723,317 | 64,373,127 | 31% |
| Reimbursement of Expenses | 59,824,256 | 44,680,492 | 15,143,764 | 34% |
| General and Administrative Expenses | 92,841,141 | 82,465,524 | 10,375,617 | 13% |
| Total | 427,761,841 | 337,869,333 | 89,892,508 | 27% |
| Income after Final Tax | 38,857,072 | 48,645,718 | -9,788,646 | -20% |
| Excess of Revenue over Expenses | Php38,857,072 | Php48,645,718 | (Php9,788,646) | -20% |

Page 9 of 11

| | As of December 31, 2024 (Unaudited) | As of December 2023 (Audited) | Percentage Increase (decrease) | Percentage Increase (decrease) |
|---------------------------------------|---|----------------------------------|--------------------------------------|--------------------------------------|
| Reserves for Member's Equity Value | 416,988,171 | 369,213,146 | Php47,775,025 | 13% |
| Retirement Savings Fund | 228.340,985 | 204,889,680 | | |
| Total Liabilities – To Members | 645,329,156 | 574,102,826 | 71,226,330 | 12% |
| Reserves for Basic Life Insurance | 30,287,825 | 24,945,418 | 5,342,407 | 21% |
| Reserves for Credit Life Insurance | 11,475,146 | 7,475,993 | 3,999,153 | 53% |
| Policy and Contract Claims Payable | 19,693,468 | 11,576,867 | 8,116,601 | 70% |
| Total Reserves Liabilities | 61,456,439 | 43,998,278 | 8,116,601 | 18% |
| Grand Total | 706,785,596 | 618,101,104 | 79,342,931 | 13% |

As of December 31, 2024, the total Guaranty Fund deposited with the Insurance Commission in the form of government bonds and deposit certificates amounted to **Php 95 million**, which falls short of the required **Php 125 million** under Insurance Memorandum Circular No. 2-2006. This results in a deficiency which must be addressed to maintain compliance with the regulatory requirement.

Despite the shortfall in the Guaranty Fund, the Association's Risk-Based Capital (RBC) ratio remained strong at **256%**, well above the minimum requirement of **125%** set by the Insurance Commission. This indicates a sound capital position and continued financial stability, notwithstanding the need to top up the Guaranty Fund to meet the statutory threshold. It was agreed that Mr. Tabudlo and the Chair will review the financial figures at the next scheduled meeting.

It was noted by the Chair that in the event that the Risk-Based Capital (RBC) remains below the required threshold of PHP 125 million and the Insurance Commission (IC) does not approve the submitted action plan, the IC may exercise its authority to assume control over the operations of the Association.

| | As of December 31, 2024 (Unverified) | As of December 31, 2023 (Verified) | As of December 31, 2022 (Verified) |
|--|---|------------------------------------|---------------------------------------|
| Total Guaranty Fund as required under IMC No. 2-2006 (IC Requirement) | 109,686,809 | 93,275,291 | 75,789,746 |
| Total Guaranty Fund Deposited w/ IC-Gov't Bonds and Deposit Certificates | 95,000,000 | 95,000,000 | 80,000,000 |
| Excess (Deficiency) Guaranty Fund | (14,686,809) | 1,724,709 | 4,210,254 |
| | Should not be lower than | Should not be lower than | Should not be lower than |
| Risk Based Capital (RBC) Ratio Requirement – Per IC | 125% | 125% | 125% |
| PPMBAI RBC | 256% | 367% | 158% |
| As of December 24, 2022 | As of December 24 | As of December 24 | As of December 24 |
| As of December 31, 2022 | As of December 31, 2024 (Unverified) | As of December 31, 2023 (Verified) | As of December 31, 2022 (Verified) |
| Admitted Assets | 917,883,711 | 762,370,434 | 673,382,651 |
| Total Liabilities | 754,340,187 | 657,743,877 | 591,807,076 |
| Members Equity | 163,543,524 | 104,626,557 | 81,575,575 |

OPEN FORUM

- 1. PPFC clarified matters regarding rebates.
- 2. Expanded HCA: A 6-month contestability period was suggested with a proposal to remove exceptions covering all illnesses including cancer. This will be discussed in the next meeting.

ANOUNCEMENT

The Chairperson has announced that there will be an upcoming group leader gathering. Additionally, the Annual General Meeting (AGM) is tentatively scheduled to take place during the second week of June 2025. In order to minimize disruptions to the operations of PAGASA, online attendance will no longer be permitted.

PPFC PRESIDENT'S MESSAGE

Mr. T I M Fakruzamman, President of PAGASA (PPFC) expressed gratitude to the Board, the field staff, attendees, executives, and managers. He requested the IT team to study synchronization with the PAGASA portal to speed up processing. He urged those in Mindanao and other regions to cooperate and assist employees in completing tasks earlier.

CLOSING REMARKS

The Chairperson/President delivered his closing remarks and congratulated the board for a good performance. He thanked the two independent trustees, Mr. Ricardo P. Lirio and Ms. Reena Concepcion G. Obillo, and welcomes the newly joined and the third independent trustee Atty. Joselito D. Fernandez.

<u>ADJOURNMENT</u>

There being no further business to transact, on motion duly made and seconded, the meeting was adjourned.

> ATTY. KATRINA SANEDEL C. SILANGA Secretary of the Meeting

ATTESTED BY:

GENARO L. KONG Chairman of the Meeting

MINUTES READ AND APPROVED:

JONNETTE C. ALMANZAR **EUFRECINA T. DE JESUS**

Trustee Trustee

MD SHAMSHUL HASAN **AZIZUR RAHMAN**

Trustee Trustee

INDEPENDENT TRUSTEES' APPROVAL:

RICARDO P. LIRIO REENA CONCEPCION G. OBILLO

Independent Trustee Independent Trustee