MINUTES OF THE 6TH ANNUAL GENERAL MEMBERSHIP MEETING OF PAGASA NG PINOY MUTUAL BENEFIT ASSOCIATION, INC.

The annual members' meeting of Pagasa Philippines Finance Association was held at the 7th Floor, Jenkinsen Tower, No. 80 Timog Avenue, Quezon City on August 18, 2020 at 9:00 in the morning.

Trustees and Members Present or Represented

No. of Votes PPMBAI General Members present or by proxy 194,561 Genaro L. Kong Jonnette C. Almanzar Eufrecina T. De Jesus Sheen Ray U. Acosta Ken Albert G. Bayudan Atty. Joselito D. Fernandez Julieta Macaoay (via teleconference) Delia B. Villalon (via teleconference) Josephine B. Cariso (via teleconference) Elizabeth A. Loot (via teleconference) Mercy Melloria (via Teleconference) Leslie S. Embradora (via teleconference) Ricardo P. Lirio (via teleconference) Reena Concepcion G. Obillo (via teleconference)

Also Present:

TIM Fakruzzaman (via teleconference) Md. Shamsul Hasan (via teleconference) Md. Azizur Rahman (via teleconference) Noel D. Madriaga Richard Jeremy L. Tabudlo Rowena Masing

Absent:

Rea R. Agner

CALL TO ORDER

President Genaro L. Kong, acting as Chairman of the meeting, called the meeting to order and thereafter presided. The Corporate Secretary, Atty. Joselito D. Fernandez, recorded the minutes thereof.

CERTIFICATION OF QUORUM

The President/Chairman requested the Corporate Secretary to report on the existence of quorum at the meeting. The Corporate Secretary certified as to the existence of a quorum with members of the Board of Trustees and the active members, representing a majority of the members of PPMBAI entitled to vote, represented at the meeting in person or by proxy. The acting Chairman then declared the body duly constituted and ready to transact business.

OPENING REMARKS AND INTRODUCTION OF THE MEMBERS OF THE BOARD OF TRUSTEES

The President/Chairman called on PPFC President and PPMBAI Consultant TIM Fakruzzaman ("Consultant Fakruzzaman") to deliver his welcome remarks, followed by similar welcome remarks from the other consultants, Messrs. Md. Shamsul Hasan and Md. Azizur Rahman.

Next on the agenda was the introduction of the current members of the Board of Trustees and management team to the general membership. The trustees took turns in introducing themselves, while President/Chairman took charge of introducing the management team to the members.

READING AND APPROVAL OF THE MINUTES OF THE PREVIOUS ANNUAL GENERAL MEMBERSHIP MEETING

The President/Chairman recited the minutes of the 2019 Annual General Membership meeting held on June 17, 2019. Thereafter, the members were given time to review the minutes for any questions or comments they may have. The President/Chairman asked the members if they have any questions or comments. There being none, the President/Chairman requested for a motion for approval.

Upon motion duly made and seconded, it was unanimously

Member's Resolution No. AGM-2020-0818-001

"**RESOLVED**, as it is hereby resolved, That the minutes of the Annual General Membership meeting of the members held on June 17, 2019 be, and the same is hereby in all respects, ratified, approved and confirmed."

The total votes cased and received on the approval of the Minutes of the 2019 Annual General Membership meeting were:

| | For | Against | Abstain |
|----------------------|---------|---------|---------|
| Total Voting Members | 194,561 | 0 | 0 |

RATIFICATION OF ALL RESOLUTIONS OF THE BOARD OF TRUSTEES SINCE THE LAST ANNUAL GENERAL MEMBERSHIP MEETING

The President/Chairman recited all the resolutions passed by PPMBAI's Board of Trustees in 2019 and requested the general membership for its ratification. The President/Chairman asked the members if they have any questions or comments. There being none, the President/Chairman requested for a motion for approval.

Upon motion duly made and seconded, it was unanimously

Member's Resolution No. AGM-2020-0818-002

"**RESOLVED**, as it is hereby resolved, That the all the resolutions passed by the Board of Trustees in 2019 since the last Annual General Membership meeting, and all acts taken, authorized, or approved at such meetings be, and the same hereby are, in all respects, ratified, approved and confirmed."

The total votes cased and received on the approval of the resolutions and all acts taken, authorized, or approved at such meetings were:

| | For | Against | Abstain | |
|----------------------|---------|---------|---------|--|
| Total Voting Members | 194,561 | 0 | 0 | |

THE PRESIDENT'S REPORT ON THE OPERATIONAL AND FINANCIAL PERFORMANCE

Operational Performance

The President/Chairman requested Treasurer, Ms. Eufrecina T. De Jesus ("Treasurer De Jesus") to present PPMBAI's comparative operational performance for 2019 versus 2018 with regards to premium collections and claims payments.

Treasurer De Jesus noted that premium collections for all products have increased in 2019 as compared with 2018, to wit:

| COLLECTIONS | ADMISS | SION FEE | |
|-------------------|---------------------------------------|----------|--|
| YEAR | Premium Member Collection Collecte | | |
| For the Year 2018 | ₱10,776,788 | 107,768 | |
| For the Year 2019 | ₱12,598,353 | 125,984 | |

| COLLECTIONS | BASIC LIFE INSURANCE PLAN (BLIP) | | | | |
|-------------------|--|--------------|---------|--|--|
| YEAR | ActivePremiumMemberMembersCollectionCollection | | | | |
| For the Year 2018 | 210,487 | ₱155,946,978 | 399,864 | | |
| For the Year 2019 | 216,287 | ₱159,857,948 | 409,892 | | |

| COLLECTIONS | CREDIT LIFE INSURANCE PLAN (CLIP) | | | |
|-------------------|---|-------------|---------|--|
| YEAR | Active Premium Member Members Collection Collecter | | | |
| For the Year 2018 | 210,487 | ₱13,758,353 | 399,864 | |
| For the Year 2019 | 216,287 | ₱31,282,610 | 409,892 | |

| COLLECTIONS | RETIREMENT SAVINGS FUND | | | | |
|-------------------|--|-------------|---------|--|--|
| YEAR | ActivePremiumMembersMembersCollectionCollected | | | | |
| For the Year 2018 | 341,927 | ₱44,659,210 | 171,766 | | |
| For the Year 2019 | 467,933 | ₱49,562,792 | 190,626 | | |

| COLLECTIONS | HOSPITALIZATION CARE ASSISTANCE | | | |
|-------------------|--|-------------|---------|--|
| YEAR | ActivePremiumMembersMembersCollectionCollected | | | |
| For the Year 2018 | 10,520 | ₱ 1,996,800 | 19,968 | |
| For the Year 2019 | 187,494 | ₱22,682,237 | 305,284 | |

Treasurer De Jesus summarized the premium collections by geographic Divisions (Luzon, Visayas, and Mindanao), to wit:

| PER DIVISION – FOR THE YEAR 2019 | | | | | | | |
|-------------------------------------|-------------|-------------|-------------|--------------|--|--|--|
| PRODUCT LUZON VISAYAS MINDANAO TOTA | | | | | | | |
| Admission Fee | ₱ 6,847,865 | ₱ 1,479,310 | ₱ 4,468,930 | ₱ 12,796,105 | | | |
| Percentage | 54% | 12% | 35% | 100% | | | |
| Basic Life | ₱85,181,460 | ₱14,284,920 | ₱60.373,560 | ₱159,839,940 | | | |
| Insurance (BLIP) | | | | | | | |
| Percentage | 53% | 9% | 38% | 100% | | | |

Treasurer De Jesus noted that Luzon posted the highest percentage of collections for Admission Fees and BLIP.

Similarly, in 2019, the both the number and amount of claims payments registered substantial increases vis-à-vis 2018, to wit:

| CLAIMS | BASIC LIFE INSURANCE | | | | DIT LIFE URANCE |
|-------------------|-------------------------|-------------------|------------------|-------------------|--------------------|
| YEAR | No. of Claims | Claims Payment | No. of Claims | Claims Payment | |
| For the Year 2018 | 39,347 | ₱58,823,230 | 451 | ₱6,787,847 | |

| | | BASIC LIFE INSURANCE | | DIT LIFE URANCE |
|-------------------|--------|-------------------------|------------------|--------------------|
| YEAR | | | No. of Claims | Claims Payment |
| For the Year 2019 | 65,851 | ₱90,537,756 | 613 | ₱8,463,734 |

| CLAIMS | | ENT SAVINGS FUND | | ALIZATION SSISTANCE |
|-------------------|---------------------------------|---------------------|------------------|------------------------|
| YEAR | No. of Claims Claims Payment | | No. of Claims | Claims Payment |
| For the Year 2018 | 30,527 | ₱10,991,505 | 487 | ₱ 582,567 |
| For the Year 2019 | 64,620 | ₱24,480,267 | 2,622 | ₱2,668,567 |

| YEAR | BASIC LIFE INSURANCE (BLIP) – Claims and Benefit Payment | | | |
|-------------------|---|------------------|-------------|--|
| TEAR | Equity Return | Death Benefit | Total | |
| For the Year 2018 | ₱25,381,031 | ₱33,442,198 | ₱58,823,230 | |
| For the Year 2019 | ₱49,013,739 | ₱41,524,017 | ₱90,537,756 | |

| | | For the year E | nded Dec | ember 31, 20 | 19 | |
|--------------------|------------------|----------------|------------------|--------------|------------------------|-------------|
| | Equity Return | | Death Benefit | | TOTAL | |
| BENEFIT PAID TO | No. of Claims | Amount | No. of Claims | Amount | Number of Claims | Amount |
| Dependent | - | ₽ - | 1,231 | ₱10,109,000 | 1,231 | ₱10,109,000 |
| Member | 64,620 | 49,013,739 | 613 | 31,415,017 | 65,233 | 80,428,756 |
| TOTAL | 64,620 | ₱49,013,739 | 1,258 | ₱41,524,017 | 38,884 | ₱90,537,756 |

| | PER DIVISIO | N – | FOR THE Y | 'EAR 2019 | |
|---------------|-------------|-----|-----------|-------------|-------------|
| PRODUCT | LUZON | V | ISAYAS | MINDANAO | TOTAL |
| Death Benefit | ₱22,428,000 | ₽ | 2,866,500 | ₱16,229,517 | ₱41,524,017 |
| Percentage | 54% | | 7% | 39% | 100% |
| Equity Return | ₱29,408,243 | ₽ | 1,960,549 | ₱17,644,946 | ₱49,013,738 |
| Percentage | 60% | | 4% | 36% | 100% |
| CLIP-Benefit | ₱ 4,729,339 | ₽ | 551,993 | ₱ 3,182,402 | ₱ 8,463,734 |
| Percentage | 56% | | 7% | 38% | 100% |
| HCA | ₱ 1,008,002 | ₽ | 250,700 | ₱ 1,409,865 | ₱ 2,668,567 |
| Percentage | 38% | | 9% | 53% | 100% |
| RSA | ₱19,094,068 | ₽ | 979,211 | ₱ 4,406,448 | ₱24.480,267 |
| Percentage | 78% | | 4% | 18% | 100% |

The President/Chairman summarized Treasurer De Jesus' presentation by saying that all of PPMBAI's five products have in fact registered increased collections in 2019 while highlighting the fact that among the five products, the Retirement Savings Fund ("RSF") and

Hospitalization Care Assistance ("HCA") posted the biggest increases, which is good news, as it would mean that the members are already starting to save through the RSF and for the HCA, the membership had increased significantly in 2019.

Financial Highlights

The President/Chairman discussed the comparative financial performance of the PPMBAI for 2019 and 2018, to wit:

| | As | of |
|-----------------------------------|----------------------|----------------------|
| | December 31, 2019 | December 31, 2018 |
| Assets | | |
| Cash and Other Cash Equivalents | ₱ 367,645,922 | ₱ 381,884,501 |
| Financial Assets | 155,132,576 | 48,610,960 |
| Property and Equipment | 6,360,113 | 6,601,708 |
| Other Assets | 2,785,637 | 1,125,157 |
| Total Assets | ₱531,924,248 | ₱438,222,326 |
| | | |
| Liabilities | | |
| Insurance Liabilities and Reserve | ₱ 456,335,347 | ₱ 382,519,800 |
| Hospitalization Care Assistance | 7,840,435 | - |
| Other Liabilities | 14,840,943 | 12,020,239 |
| Total Liabilities | ₱479,016,725 | ₱394,540,039 |
| | | |
| Fund Balance | ₱ 52,907,523 | ₱ 43,682,287 |

The President/Chairman attributed the rise in total assets in 2019 due to increased collections from the members on account of mandatory membership in PPMBAI from the 3rd to 2nd cycle for PPFC borrowers and upsurge of enrollment in the HCA. He noted that the total liabilities likewise increased but so with the fund balance, which represents the cumulative net earnings of PPMBAI.

For the income statement, revenues were higher in 2019 by 27% versus 2018 figures, to wit:

| | For the Year 2019 | For the Year 2018 | Increase (Decrease) |
|---------------------------------|----------------------|----------------------|------------------------|
| Revenues | ₽236,750,850 | ₱186,725,788 | 27% |
| Benefits and Expenses | | | |
| Insurance Benefit Expenses | 149,319,682 | 122,425,628 | 22% |
| Commission | 25,193,359 | 18,924,198 | 33% |
| General and Administrative | 50,679,261 | 38,989,496 | 30% |
| Expenses | | | |
| Total | ₽225,192,302 | ₱180,339,322 | 25% |
| Income before final tax | 11,558,548 | 6,386,566 | 81% |
| Final Tax | 2,333,312 | 716,674 | |
| Excess of Revenue over Expenses | ₱9,225,236 | ₱5,669,892 | 63% |

Increased BLIP premium from previous ₱2.50 to ₱5.00, the introduction of the HCA, and mandatory membership in PPMBAI for PPFC members from 3rd to 2nd cycle, all contributed to PPMBAI's growth in terms of revenue in 2019, the President/Chairman explained. For the benefits and expenses, the figures were higher in 2019 by 25%, which resulted to a 63% increase in net revenues in 2019.

For the insurance liabilities and reserves, Guaranty Fund ("GF") and Risk-Based Capital ("RBC") requirements, the President/Chairman explained each item to the members, noting that PPMBAI's GF and RBC were higher than the reserve requirement of the IC at ₱49,005,785 and 210% respectively as of December 31, 2019, to wit:

| | As | of |
|------------------------------------|---------------|---------------|
| INSURANCE LIABILITIES AND | December 31, | December 31, |
| RESERVE | 2019 | 2018 |
| Reserves for Member's Equity Value | ₱ 294,720,599 | ₱ 261,018,548 |
| Retirement Savings Fund | 121,774,358 | 95,608,414 |
| Total Liabilities – To Members | ₱416,494,957 | ₱ 356,626,962 |
| | | |
| Reserves for Basic Life Insurance | ₱ 15,223,663 | ₱ 12,700,604 |
| Reserves for Credit Life Insurance | 8,721,092 | 3,015,303 |
| Policy and Contract Claims Payable | 15,885,635 | 12,700,604 |
| Total Reserve Liabilities | ₱ 39,830,390 | ₽ 28,416,511 |
| | | |
| GRAND TOTAL | ₱456,325,347 | ₱ 385,043,473 |

| GUARANTY FUND AND RISK BASED CAPITAL REQUIREMENT | As of December 31, 2019 |
|---|--|
| TOTAL GUARANTY FUND AS REQUIRED UNDER IMC NO. 2-2006 (IC REQUIREMENT) | ₱45,571,828 |
| TOTAL GUARANTY FUND DEPOSITED WITH IC – GOV'T. BONDS AND DEPOSIT CERTIFICATES | ₱49,005,785 |
| | |
| EXCESS (DEFICIENCY) IN GUARANTY FUND | ₱3,433,957 |
| | P3,433,957 Should not be lower than 125% |
| FUND Risk Based Capital (RBC) Ratio Requirement | |

OTHER MATTERS

The President/Chairman informed the member of the following effects of the Covid-19 pandemic on PPMBAI's operations:

- (i) From the month of March to June 2020, PPMBAI had no collections due to quarantine restrictions on account of the Covid-19 pandemic.
- (ii) For July to December 2020, it is forecasted that premium collections are forecasted to drop by 30%.
- (iii) For life insurance of members which matured during the period of Enhanced Community Quarantine, meaning, from March 17 to May 31, 2020, additional 30 days of coverage would be added on top of the 45-day grace period.
- (iv) Members whose loans with PPFC availed of the governmentmandated moratorium may still avail of insurance coverage during the extended period of the loan, if they will pay the proportionate premiums, otherwise, their insurance policies shall be deemed as lapsed.

OPEN FORUM

The President/Chairman commenced the open forum where the members were encouraged to express their opinions.

The Branch Manager of Tandag Branch raised his concern that due to the present Covid-19 pandemic; the Regional Managers are unable to visit the branches and asked if they could be given higher approval authority for equity returns. The President/Chairman replied that he will study and look into the matter and is unable to readily provide an answer for the time being.

A member from Calumpang Branch asked if they could be allowed to continue their insurance coverage under PPMBAI even if they are no longer active borrowers of PPFC? The President/Chairman replied that PPMBAI's Implementing Rules and Regulations as approved by the Insurance Commission ("IC") requires that PPMBAI members must be an active PPFC or PMPMI borrower at the same time, and once membership with either PPFC or PMPMI ceases, the membership with PPMBAI automatically terminates.

One Regional Manager asked if there could be other option for HCA, such as using for hospital bills instead of fixed allowance per day? The President explained that the IC only approved for a fixed rate for HCA, obviating the need to submit receipts, thus, PPMBAI decided to fix the HCA benefit at ₱300/day.

Independent Trustee Reena Concepcion Obillo ("Independent Trustee Obillo") commended the PPMBAI for as it still managed to stay afloat because of its sound financial policies which enabled it to cushion the impact of the current Covid-19 pandemic. The President/Chairman in turn, thanked Independent Trustee Obillo for the encouraging words.

In closing, the President/Chairman expressed optimism that as far as the PPMBAI is concerned, it can withstand the effects of the ongoing Covid-19 pandemic. Through the years, the PPMBAI had adopted sound financial Pagasa Philippines Finance Corporation Minutes of the Annual Meeting August 18, 2020 Page 11 of 11

policies, thus enabling it to have a bigger capacity to absorb the impact of the pandemic, as it was able to build very good macro financial figures such as liquidity, current ratio, etc., and as such, the PPMBAI is financially sound and stable. In sum, the President/Chairman assured all the members and stakeholders that the PPMBAI remains financially sustainable for the near future.

ADJOURNMENT

There being no further business to transact, on motion duly made and seconded, the Annual General Membership meeting was adjourned.

(SGD.) JOSELITO D. FERNANDEZ Secretary of the Meeting

ATTESTED BY:

(SGD.) GENARO L. KONG Chairman of the Meeting