



Customers' Welfare

PPMBAI's client-beneficiaries provide business for which the Association is thankful. PPMBAI is thus committed to meet their needs by providing them with affordable insurance products and treating them fairly and quality customer service. PPMBAI also strives to develop new and innovative packages and/or services that meet the emerging needs of its client-beneficiaries. The Association shall continuously and actively engage customers, and regularly update its policies and procedures to be at par with industry standards and good corporate governance.

The Association shall also strengthen its relationship with the communities where it operates by disseminating information about its products and services.